



OFFICER REPORT TO LOCAL COMMITTEE SURREY HEATH

CONSULTATION ON IMPROVEMENTS TO LEARNING DISABILITY DAY SERVICES

16 OCTOBER 2008

KEY ISSUE

Surrey County Council is consulting on proposals to improve in-house learning disability day services. The consultation started on July 14th 2008 and will end on November 14th 2008.

SUMMARY

The consultation document, *Choice, Independence, Rights and Control* (July 2008) details proposals for the future provision of learning disability day services in Surrey. Surrey County Council currently operates seven day services including the Cranstock Day Service in Woking. Full details regarding the current services provided and other background information can be found in the consultation document.

OFFICER RECOMMENDATIONS

The Local Committee (Surrey Heath) is asked to:

- (i) Comment on the information provided in the consultation document on improvements to day services for people with learning disabilities across Surrey.
- (ii) Comment on proposals for the Cranstock day service in Woking to become a 'Centre of Excellence' for people with complex needs.
- (iii) Comment on proposals for a greater range of services for people in Surrey Heath in their local communities.

1 INTRODUCTION AND BACKGROUND

1.1 Proposals to improve learning disability day services

Surrey County Council has been working for over ten years to change the way day services are offered to people with learning disabilities. This has seen services increasingly offered away from the main day centre buildings and throughout local communities.

In 2007, as part of the Council Transformation programme, a project team was formed to look at proposals for further improvements to services. These proposals for change and improvement are consistent with Surrey County Council's move towards greater personalisation and choice in the delivery of social care services. The proposals aim to meet the government's desire for improvements to the lives of people with learning disabilities as detailed in the White Paper *Valuing People* (2001) and consultation document *Valuing People Now* (2007).

1.2 What are the proposals?

The proposals are for:

- **Community Activities:** The development of more services in local communities so people have more choice about how to spend their time.
- **Centres of Excellence:** The development of four buildings with specialist facilities and improved services for people with profound and multiple complex needs. We are proposing that four of the current day services are developed as Centres of Excellence. These are Bentley in Banstead, the Harbour in Milford, Fernleigh in Walton on Thames and Cranstock in Woking.

2 ANALYSIS

2.1 Why are we making these proposals?

Although services have changed significantly over recent years, we are currently faced with a number of challenges:

- **More people** will need services in the future as people with learning disabilities are generally living longer.
- The **buildings** services are offered from are segregated from other parts of the community. Some of the buildings are in need of renovation and don't always fully meet the needs of the people who use them.
- Some buildings have limited specialist facilities and resources for people with **multiple complex needs**.
- Currently people have limited choices to become **active citizens** within their communities.
- Services are reliant on **expensive and segregated transport** networks and there is limited opportunity for people to travel on public transport with or without supporting staff.
- **Staffing and management structures** need to be reviewed to meet future challenges.

2.2 Day services for people with learning disabilities in Surrey Heath

There are around 3,000 people with learning disabilities who are known to the learning disability care management teams in Surrey. Of the 3,000, approximately 850 people receive a service in Surrey County Council run day services. Of these, approximately 47 are resident in Surrey Heath and they mainly use services run by the North West Day Services from bases at Cranstock in Woking. Some people from Surrey Heath attend Fairways in Staines and Lockwood in Guildford for day services.

Over recent years, services have started to be developed to meet the needs of people in their local communities.

- **Camberley** – Services in Camberley are being developed in order to provide a wide range of community and learning opportunities. Currently a project is working from High Cross Church that enables people to independently access the venue, meet the staff support and access a range of options in the Camberley area. This project is currently looking to relocate to a more suitable venue. Links have been made with the local adult learning Centre and sessions are accessed there.

Meetings have been scheduled with the local leisure centre to try to improve people's access to leisure. The idea is to offer a package of Leisure at a fixed price, which can be accessed as part of a planned timetable.

Currently 10 people attend the Camberley service. Our intention is to improve and adapt the service to be able to serve more people in the Camberley area.

- **Frimley** - We currently do not have a service set up in Frimley, although people do access the Camberley service from this area. Surrey County Council has an area office in Frimley (Absolute Building) and space is being sought at this venue to operate a community-based project. Early meetings however have not resulted in any space being available.
- **Outside Surrey Heath** – Currently the majority of people in the Surrey Heath area attend services in Woking. These include options such as independent travel, community access groups, leisure at Woking Leisure Centre, adult-learning opportunities and some centre-based sessions such as health groups.

3 **CONSULTATION**

- 3.1 The following consultation events listed below are taking place across Surrey. Feedback from the consultation events held in all of the local areas will be passed onto the central project team who will incorporate the information in the final report to the Surrey County Council Executive and Adults and Community Care Select Committee.

Consultation events:

- Parents and carers meeting management at the day services
- Regular meetings for service users facilitated by independent advocates to discuss the proposals
- Regular briefings for the staff team at the dayservices
- One to one sessions for Carers' with the Day Service Manager on request
- Local Valuing People Group meetings
- Local meetings of Mencap groups
- Other representative groups as requested

We have also arranged 'Come and Try it' events for services users from day services to try different events in other parts of Surrey. For example, people from Surrey Heath who use the Cranstock services are going to join the rock band in Banstead, garden centre and Sugarcraft in Redhill, furniture restoration in Redhill and office services in Fetcham. These are just some of the opportunities people from Surrey Heath will be attending.

There are also roadshows events for people to hear about the proposals and to feedback their views. At these events there will be stands, presentations and workshops and a chance to ask staff and managers more about the proposals. The events will be on:

- Friday 5th September at Guildford Spectrum 1300 to 1800
- Thursday 25th September at Staines Spelthorne Leisure Centre 1300 to 1800
- Tuesday 30th September at Redhill Harlequin Theatre 1300 to 1800
- Friday 17th October at Chertsey Runnymede Centre 1100 to 1500
- Thursday 23rd October at **Woking** Leisure Centre 1300 to 1800

In addition to the roadshows there was a Travel Challenge day on 4th September where people from all of the day services travelled by means other than normal day service transport from their homes to Leatherhead Leisure Centre. This event was to introduce people to travelling independently and to encourage people to take up the concessionary bus pass offered by District and Borough Councils. Approximately 150 people attended the event including people who travelled from the Surrey Heath and Woking areas.

4 FINANCIAL AND VALUE FOR MONEY IMPLICATIONS

- 4.1 Proposals for the delivery of future services are to remain within existing budgets. Further proposals will be supported by a detailed business case when presented to the Surrey County Council Executive after the consultation.

5 EQUALITIES AND DIVERSITY IMPLICATIONS

- 5.1 People with learning disabilities often do not receive the same choices and opportunities in life as everyone else. Our proposals are aimed at ensuring that the people we serve are treated fairly and receive greater choice and opportunity. We are looking to develop services that reflect the ethnic mix of people in Surrey

We have ensured that all consultation material is easily accessible and distributed to all people affected by the proposals. We have set up a dedicated consultation web site with accessible and easy to understand material at www.aboutus.org.uk and we have also put easy to understand information on the main Surrey County Council website.

We have ensured that service users can have their say about the proposals with the support of independent advocacy services and staff that they know within the dayservices.

6 CRIME AND DISORDER IMPLICATIONS

- 6.1 Although people with learning disabilities do not present any significant crime and disorder implications, they may be subject to hate crime because of their disability. *Valuing People Now* (2007, page 71-73) notes that many people do not feel safe in their local communities due to hate crime, which can vary from being called a name to serious physical assault.

The Learning Disability Partnership Board in Surrey has commissioned a piece of work to develop a 'Hate Crime Training Pack' in cooperation with Surrey Police. The Partnership Board is working to ensure that Hate Crime awareness is promoted and that people with learning disabilities who use our services know what to do to report it to the Police.

7 CONCLUSION AND RECOMMENDATIONS

- 7.1 Members are asked to comment on the proposals as detailed in the consultation document Choice, independence, rights and control.
- 7.2 Members are asked to comment on proposals for the Harbour day services to become a 'Centre of Excellence' for people with multiple and complex support needs.
- 7.3 Members are asked to comment on proposals for a greater range of community activities, building on work already started.

8 REASONS FOR RECOMMENDATIONS

- 8.1 The recommendations support efforts to give people with learning disabilities greater choice in how they spend their time and a better level of care for those with complex and multiple support needs.

9 WHAT HAPPENS NEXT

- 9.1 The consultation will continue until 14 November. We are presenting our proposals and seeking feedback from all eleven Surrey County Council local committees during the consultation period, starting with Waverley on 12th September and ending with Woking on 20th October. We will also update the Surrey County Council Adults and Community care Select Committee at their meeting at County Hall on 3rd September.

After the consultation, we will review all of the feedback and present further proposals to the Surrey County Council Executive in 2009.

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- BACKGROUND PAPERS:**
- Choice, Independence, Rights and Control (July 2008) Dayservices Consultation document
 - Day Services Consultation Newsletter 1 (July 2008)
 - Surrey County Council Officer report to Executive dated June 24 2008
 - Surrey County Council Adults and Community Care Select Committee report dated May 29 2008
 - Surrey County Council Adults and Community Care Select Committee report dated 2 April
 - Valuing People Now (2007)
 - Valuing People (2001)
 - www.aboutus.org.uk (Select 'Your Say, What Way Consultation')
 - www.surreypb.org.uk (Select 'Dayservices Consultation' from the main menu)
 - www.surreycc.gov.uk (Choose About Your Council/Consultations/Improvements to Learning Disability day Services)
 - E-mail feedback to socialcare.dayservices@surreycc.gov.uk or leave a message on 0845 24 66 226
- FOR MORE INFORMATION**

FOR PROJECT TEAM INFORMATION

Executive members: None

A&CC Select Members: Mrs Sealey

Local Committee members - Surrey Heath

There are six members of our Local Committee in Surrey Heath, and they are the county councillors for the divisions in the borough. The Chair is David Ivison and the Vice Chair is Lavinia Sealy (see below).

The idea behind setting up local committees is to bring Surrey County Council closer to the people and the communities it serves.

The members each have a funding allocation for projects and initiatives that contribute to the well-being of Surrey Heath. This is called Members' Allocations.

Scores of local projects and initiatives have received funding and more are in the pipeline. The funding has helped schools and school gardens and grounds, community safety, the local environment, local youth organisations, the elderly, and the wider community.

A round-up of the schemes and initiatives that have received funding from members in 07/08 is available below.

If your local group or organisation is in need of funds for a project which will be of long term benefit to the local community, please contact your local County Councillor in the first instance.

For details of the Local Committee Members and their local commitments and interests, select their names:

- [Maurice Neighbour](#)
- [Alan Peirce](#)
- [Fred Chipperfield](#)
- [Lavinia Sealy](#)
- [David Ivison](#)